



राष्ट्रीय पुस्तक न्यास, भारत
शिक्षा मंत्रालय, भारत सरकार
NATIONAL BOOK TRUST, INDIA
Ministry of Education, Government of India

Nehru Bhawan, 5 Institutional Area, Phase-II,
Vasant Kunj, New Delhi – 110 070
Phone: +91 11 2670 7700/756/873/868
Email: office.nbt@nic.in, Web: www.nbtindia.gov.in

TENDER NOTICE

National Book Trust, India (NBT), an autonomous organization of the Ministry of Education, Government of India invites sealed Tenders from registered and reputed agencies in the prescribed Tender Form for **providing Security Services** for its office premises at Vasant Kunj, New Delhi.

Tender Form can be obtained from the Superintendent (Admn.), National Book Trust, India, Nehru Bhawan, 5, Institutional Area, Phase-II, Vasant Kunj, New Delhi-110070 on any working day till 4:00 P.M. between **26.07.2021 to 17.08.2021** against payment of Rs.1,180/- including 18% GST in the form of Demand Draft or the tender documents can be downloaded from NBT website www.nbtindia.gov.in. In such a case, the Tender fee may be remitted through bank draft/banker's cheque in favour of **National Book Trust, India** payable at **New Delhi** alongwith the Complete Bid Documents. The Tender Document is also available in e-procurement portal www.eprocurement.gov.in.

Sale of Tender document	: From date 26.07.2021 to 17.08.2021 (upto 4.00 p.m.)
Cost of Tender document	: Rs.1,180/- including 18% GST
Earnest Money Deposit	: Rs.1,00,000/-
Date of Pre-Bid Meeting	: 04.08.2021 11.00 a.m.
Last date of receipt	: 17.08.2021 upto 04:00 p.m.
Date of opening of Tender	: 18.08.2021 at 11:00 a.m. (Technical Bid & Financial Bid)

Director, NBT reserves the right to accept/reject any or all the bids without assigning any reason whatsoever.

CHECK LIST

S. No.	Particular(s)	Yes	No
1.	DD for Tender Fee of Rs.1,180/-		
2.	DD for Earnest Money Deposit (EMD) of Rs.1,00,000/-		
3.	The firm should be registered with DGR (Directorate General of Resettlement) or Delhi PSARA (Private Security Agencies Regulation Act) and have existence of at least 3 years.		
4.	Income Tax Returns, Form 26 AS, Audit report & Audited Balance Sheet and Profit & Loss A/c with annexure for last three financial years 2017-18, 2018-19 & 2019-20.		
5.	Attested copy of Registration of Private Security Agency		
6.	Attested copy of EPF registration		
7.	Attested copy of ESI registration		
8.	Attested copy of GST Registration & for the Financial year 2020-21		
9.	Attested copy of PAN Card		
10.	Proof of being run by an Ex-Serviceman/Ex-Paramilitary man (as applicable) in case of Registration with DGR.		
11.	The firm has to provide the Company profile such as partnership deed/ Memorandum & article of Association of the company.		
12.	Specimen & Signature, Name, Address, Contact No., designation/capacity of the person signing the tender document on plain paper.		
13.	The firm should have 3 years experience of working with the Central/ State Government/PSU/Autonomous Organization of the Central/ State Government. (Documentary proof to be enclosed)		
14.	The contractor shall have his own Establishment/set up/mechanism/Training institute to provide training aids or should have tied up with a training institute, with 2-3 Ex-Servicemen/Ex-Para Military Forces/Ex-Police for training purpose at his own cost to ensure correct and satisfactory performance of his liabilities and responsibilities under the contract. (Documentary proof to be enclosed)		
15.	Audited copies of last three financial years Accounts (Balance Sheet, Profit & Loss etc.) showing minimum average turnover of more than Rs. 5.00 Crore in last three financial years.		
16.	Certificates regarding minimum 25 employees work contract for consecutive last three financial years i.e. 2018-19, 2019-20 and 2020-21 in which one contract should be more than 50 employees (Supported by some documentary proof in shape of certificate/ work order from such an agency to be enclosed).		
17.	An undertaking by the firm on their letterhead to provide 1/3 rd of total requirement of security personnel to be provided from Ex-serviceman.		
18.	Affidavit on Rs.100/- Stamp Paper to the effect that the Firm/ Company has not blacklisted/ debarred by any Government Department nor has it any civil or criminal case pending against any court of law in the country. (Affidavit to be submitted physically in original).		
19.	Acceptance letter for tender terms and conditions. (To be given on Firm/Company Letter Head).		
20.	The firm should be ISO certified. (Please enclose self attested Copy of ISO Certificate).		



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NATIONAL BOOK TRUST, INDIA
Ministry of Education, Government of India

Nehru Bhawan, 5 Institutional Area, Phase-II,
Vasant Kunj, New Delhi – 110 070
Phone: +91 11 2670 7700/756/873/868
Email: office.nbt@nic.in, Web: www.nbtindia.gov.in

TENDER FOR APPOINTMENT OF SECURITY SERVICE PROVIDER FOR NATIONAL BOOK TRUST, INDIA

DATE OF ISSUE	:	26.07.2021
Date of Pre Bid Meeting	:	04.08.2021 at 11:00 a.m.
LAST DATE FOR SUBMISSION	:	17.08.2021 up to 4.00 p.m.
DATE OF OPENING	:	18.08.2021 at 11: 00 a.m. (Technical Bid & Financial Bid)
PLACE OF SUBMISSION OF TENDER	:	National Book Trust, India Nehru Bhawan, 5, Institutional Area, Phase -II, Vasant Kunj, New Delhi - 110 070.
TELEPHONE NO	:	011-26707700/756/873/868
FAX NO.	:	011- 26121883

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NOTICE INVITING TENDER

Subject: Submission of tender for Security services

1. National Book Trust (NBT), India, an autonomous organization of the Ministry of Education, Government of India, desires to appoint a Security Service Agency for its office premises at Vasant Kunj, New Delhi. Sealed tenders are invited from the firms having experience of minimum three years of providing Security Services to the Central/State Government/PSUs/Autonomous Organization of the Central/State Government under Two-Bid system from reputed agencies, having capacity to provide the required number of uniformed trained manpower for the security services of National Book Trust (NBT), India at Nehru Bhawan, 5, Institutional area, Phase II, Vasant Kunj, New Delhi-110070) **on contract basis/outsourcing basis for a period of one year. On satisfactory performance and mutual consent job can be extended for two more years annually.**
2. Tender document containing terms and conditions can be purchased on payment of **Rs. 1,180/- including 18%GST (Non-Refundable)** in the form of demand draft favoring **National Book Trust, India payable at New Delhi, from the Superintendent (Admin) National Book Trust, India, 5, Institutional Area, phase-II, Nehru Bhawan, Vasant Kunj, New Delhi 110070 till 17.08.2021**(Except Saturdays/Sundays and Bank Holidays) up to **4.00PM.**

OR

Tender forms/ application form can be downloaded from the website of the NBT i.e www.nbtindia.gov.in and the same can be submitted along with the cost of tender documents/ application form of Rs. 1,180/-including 18%GST (nonrefundable) in the form of pay order/demand draft drawn in favour of National Book Trust, India payable at New Delhi.

3. The bids are to be sent in two parts - one sealed enveloped superscribed as '**Technical-commercial Bid**' giving details in the format as per Chapter 7 and the second sealed envelope superscribed as '**Financial Bid**' in the format at Chapter 8. The two sealed envelopes as above will be placed in another sealed envelope superscribed as '**BID FOR SECURITY SERVICES**'. The bids shall be signed by a person duly authorized on behalf of the bidder firm and shall be sent to: -

**The Deputy Director (Admn.& Estt.)
National Book Trust, India
Nehru Bhawan, 5 Institutional Area,
Phase-II, Vasant Kunj,
NEW DELHI - 110 070**

4. The sealed bids will be received by the NBT up to **4.00 PM on 17.08.2021**. Any bid received after the prescribed deadline shall not be considered irrespective of rates. The Technical bid will be opened on **18.08.2021 at 11:00 a.m.** in the presence of the representatives of the bidders. The technical bids shall be scrutinized by the committee constituted for the purpose. The Committee will assess the ability of the agencies/bidders on the basis of Technical Bid to supply requisite service and the number of personnel in different categories based on its record, profile and on such other criteria as it may fix and only those found fit will be eligible for financial bid opening. The decision of NBT in this regard shall be final and binding. The financial bids will be opened after technical bid opening.

5. Tender Document can be obtained from the office of NBT on address mentioned above as per schedule given below:

Sl. No	Tender Schedule	Date and time
1	Issue of tender by NBT Office	26.07.2021
2	Date of Pre Bid meeting on	04.08.2021 at 11.00 a.m.
3	Date of submission of tender	17.08.2021 up to 4.00 p.m.
4	Date of opening of tender	18.08.2021 at 11:00a.m.(Technical Bid & Financial Bid)

6. Earnest Money (EMD) of Rs.1.00 Lakh (One Lakh only) should accompany the **Technical Bid**. The EMD shall be paid in the form of Demand Draft/ Banker Cheque from a nationalized bank/Scheduled commercial bank in favour of **National Book Trust, India** payable at New Delhi. Such EMD shall not carry any interest. Any bid not accompanied by requisite EMD shall be deemed to be invalid and will be rejected by the Trust.
7. The EMD shall be forfeited:
- If the bidder withdraws his bid during the period of bid validity.
 - In the case of successful bidder, if he fails to furnish the required Performance Guarantee within the specified time limit.
8. The EMD of successful bidder shall be retained towards making of the security for the performance of the contract and shall only be discharged after submission of the required Performance Guarantee.
9. The bid shall remain valid for a period of 3 months from the date of receipt of the bid. If the tenderer withdraws his tender before the expiry of the said period or makes any modifications in terms and condition of the tender which are not acceptable to NBT or the contract is not executed within seven (7) days from the date of letter of acceptance or the work is not commenced within seven (7) days after execution of contract then the NBT without prejudice to any other right or remedy be at liberty to forfeit the earnest money.
10. The Bidder should inspect the site before filling in and submitting the tender to get fully acquainted with the scope of work as no claim whatsoever will be entertained for any alleged ignorance thereof. Tenderer may visit the site on any working day during working hours for assessment of job and site conditions. The contact detail of NBT's representative for coordination of inspection is **Phone: 011-26707756 / 26707868 / 26707831**.
11. Tender must be submitted in original and without making any additions, alternations, and as per details given in other clauses given hereunder. The requisite details shall be filled in by the Bidder in the Tender Document wherever required.

The bidder shall bear all costs associated with the preparation and submission of his bid and the NBT will in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.

Each bidder shall submit only one tender. If a bidder participate in more than one bid, the bids are liable to be rejected. Tenderer shall be individual/ partnership firm/ Pvt. Ltd. Co./ LLP/AOP etc. **Joint Venture & Consortium shall not be eligible for this tender.**

12. No alternative offer shall be considered.
13. NBT reserves the right to accept/reject any bid and to cancel the bidding process at any time and reject all bids, at any time prior to placement of order, without thereby incurring any liability.

14. Any clarification on the documents may be obtained from:-

**Shri Mayank Surolia,
Deputy Director (Admin & Estt.),
National Book Trust, India
5 Institutional Area, Phase-II
Nehru Bhawan, Vasant Kunj,
NEW DELHI - 110 070.
Telephone No: 011-26707756 / 26707868**

15. Conditional tenders are liable to be rejected.
16. After award of Letter of Authorization (LOA), the Contractor is required to enter into a Contract with NBT on the terms and conditions as detailed in the tender document.

GENERAL TERMS AND CONDITION

1. Parties

The parties to the contract are the contractor (the tenderer to whom the work have been awarded) and the NBT through the Director.

2. Address

For all purposes of the contract including arbitration under there, the address of the contractor mentioned in the tender shall be final unless the contractor notifies a change of address by a separate letter sent by registered post with acknowledgement due to NBT. The contractor shall be solely responsible for the consequences of any omission or error to notify change of address in the aforesaid manner.

3. Contractor

The term contractor shall mean Company, firm or the party to whom the Contract is awarded and his/ their heirs, legal representative, assignees and successors.

4. Specification of work

The Specification of work shall mean the specification of work as specified and forming part of this contract.

5. Price Bids

Priced Bids shall mean the chapter 8 duly priced with the accepted quoted rates of the contractor.

6. TENDER DOCUMENTS:-

6.1. Contents of Tender Documents.

6.1.1.The Tender Invitation Document has been prepared for the purpose of inviting tenders for providing Security Services. The Tender document comprises of:

- Chapter- 1 Notice of Invitation of Tender.
- Chapter- 2 General Terms and Condition of the Contract
- Chapter- 3 Terms and Conditions specific to the contract
- Chapter- 4 Eligibility Qualifying criteria
- Chapter- 5 Scope of Work
- Chapter- 6 Tender Application Form
- Chapter- 7 Technical Bid
- Chapter- 8 Price Bid for security services

6.1.2.The bidder is expected to examine all instructions, Forms, Terms and Conditions in the Tender document. Failure to furnish all information required by the Tender document or submission of a tender not substantially responsive to the Tender document in every respect will be at the bidder's risk and may result in rejection of his bid.

6.1.3.The bidder shall not make or cause to be made any alteration, erasure or obliteration to the text of the Tender document.

- 6.1.4. The entire set of tender papers issued to the tenderer should be submitted fully priced and also signed on the last page together with initials on every page. Initial / signature will indicate the acceptance of the tender papers by the tenderer. The schedule of quantities shall be filled in as follows:
- i. The "Rate" column to be legibly filled using Ball pen both in English figures and English words.
 - ii. Amount column to be filled in for each item (rate per unit as well as total amount for required quantity)
 - iii. All corrections are to be initialed.
 - iv. In case of any errors / omissions in the quoted rates, the rates given in the tender marked "original" shall be taken as correct rates. No modifications, over writings or corrections can be made in the tender papers by the Tenderer, but may at his option offer his comments or modifications in a separate sheet of paper attached to the original tender papers.
- 6.1.5. The NBT reserves the right to reject the lowest or any tender and also to discharge any or all of the tenders of each section or to split up and distribute any item of work to any specialist firm or firms, without assigning reasons.
- 6.1.6. The tenderer shall note that his tender shall remain open for consideration for a period of 90 days from the date of opening of the tender.
- 6.1.7. In case, any genuine shortcoming/complaint is received/noticed in the tender documents at any stage, the Competent Authority of NBT shall have full right to issue corrigendum rectifying all such shortcomings at later stage.

7. Preparation and Submission of Tender

The tender should be submitted in two parts, namely: (i) Technical bid and (ii) Financial bid. The duly filled up chapter 7 along with Demand Draft of Earnest Money amount shall be placed in the sealed cover containing Technical Bid. The financial bid shall be given in Chapter 8. Each bid should be kept in separate sealed covers. The outer envelope containing both sealed covers should bear the address, Tender No. and date, subject of tender, date and time of opening of the same. The inner envelope should be superscripted with Tender No, subject of tender whether the envelope is containing the 'Technical Bid' or the 'Financial Bid' and date of opening of the tender. If the outer envelope is not sealed or marked as prescribed above, the proposal will be rejected summarily.

7.1. Language

Bids and all accompanying documents shall be in English or in Hindi. In case any accompanying documents are in other languages, it shall be accompanied by an English translation. The English version shall prevail in matters of interpretation.

7.2. Format for submission of offer:

(a.) Offer for each security personnel / Gunmen / supervisor / fire man is to be given as per the format at **Appendix I of Chapter 7**. However, total nos. of Security personnel are to be finalized/ deployed as per the shift wise requirement of the Trust which may be mentioned in your offer.

7.3. Signing of Tender

Individual signing the tender or other documents connected with contract must specify whether he signs as:

- a) A sole proprietor of the concern or constituted attorney of such sole proprietor.
- b) A partner of the firm, if it be a partnership firm, in which case he must have authority to execute contracts on behalf of the firm and to refer to arbitration disputes concerning the business of the partnership either by virtue of the partnership agreement or by a power of attorney duly executed by the partners of the firm.
- c) Director or a principal officer duly authorized by the Board of Directors of the Company.

N.B.

- i) In case of partnership firms, a copy of the partnership agreement, or general power of attorney duly attested by a Notary Public, should be furnished on stamp paper duly sworn or affirmed by all the partners admitting execution of the partnership agreement or the general power of attorney. The attested copy of the certificate of registration of firm should also be enclosed along with the tender.
- ii) In the case of partnership firms, where no authority to refer disputes concerning the business of partnership firm has been conferred on any partner, the tender and all other related documents must be signed by all partners of the firm.
- iii) A person signing the tender form or any documents forming part of the tender on behalf of another person should have an authority to bind such other person and if, on enquiry it appears that the person so signing had no authority to do so, the Director, NBT without prejudice may cancel the contract and hold the signatory liable for all costs, consequences and damages under the civil and criminal remedies available.
- iv) The tenderer should sign and affix his/her firm's stamp at each page of the tender and all its appendix as the acceptance of the offer made by the tenderer will be deemed as a contract **NO PAGE SHOULD BE REMOVED / DETACHED FROM THIS NOTICE INVITING TENDER.**
- v) Any correction, mutilation or overwriting in figures of rates should be supported by your signature; otherwise the quotation may not be considered.

7.4. *Technical Bid:* The tenderer should submit the technical details in Contract Form i.e chapter 7.

7.5. *Financial Bid:* It should be submitted in form given in Chapter- 8 i.e Price Bid.

8. Rates quoted

- 8.1. Bidder shall quote the rates in Indian Rupees for the entire contract on a 'single responsibility' basis such that the Tender price covers contractor's all obligations mentioned in or to be reasonably inferred from the Tender document in respect of the Security Services at NBT head office located at Vasant Kunj. This includes all the liabilities of the contractor such as cost of uniform and identity cards of personnel deployed by the contractor including Gun hiring charges in case of Gunmen and all other statutory liabilities like Minimum Wages, ESI, PF contributions, service charges, all kinds of taxes etc. which should be clearly stated by the contractor.
- 8.2. The rates and prices quoted by the Bidder shall be inclusive of all taxes except GST which the bidder would show separately and would be paid as per the law.
- 8.3. The rate quoted shall be responsive and the same should be inclusive of all statutory obligations such as Minimum Wages, ESI, PF contributions, service charges, all kinds of taxes etc. The offers of those prospective bidders which do not meet the statutory requirements are liable to be rejected.
- 8.4. Conditional bids/offers will be summarily rejected.

9. Opening of tender

The tenderer is at liberty to be present either himself or authorize not more than one representative to be present at the opening of the tender. The representative attending the opening of the tender on behalf of the tenderer should bring with him a letter of authority from the Tenderer and proof of identification.

10. Criterion for Evaluation of Tenders

The evaluation of the tenders will be made first on the basis of technical and commercial information furnished in form given in chapter 4.

Technical parameters as specified in Chapter No.4 are essential. Tenderers are requested to carefully provide/enclose all documents information as required.

The reasons for selection or rejection of a particular tender will not be disclosed. The award of work will be further subject to any specific terms and conditions of the contract given in chapter 3 of tender document.

11. Earnest money

Earnest Money of Rs.1.00 Lakh (One Lakh only) should be submitted in the form of a Demand Draft along with Technical bid of their tenders.

11.1. Tenderer shall not be permitted to withdraw his offer or modify the terms and conditions there of In case the Tenderer fails to observe and comply with the stipulations made herein or backs out after quoting the rates, the aforesaid amount of earnest money will be forfeited to the Government.

11.2. The tenders without Earnest Money Deposit will be summarily rejected.

11.3. No claim shall lie against NBT in respect of erosion in value or interest on the amount of Earnest Money Deposit or security deposit.

12. Validity of bids

The bids shall be valid for a period of 90 days from the date of opening of the tenders. This has to be so specified by the Tenderer in the financial bid.

13. Award of tender

Financial bids shall be opened of only those tenders who will qualify the technical eligibility conditions specified in Chapter 4 of the tender document.

14. Communication of acceptance/ right of acceptance

The NBT reserve all rights to reject any tender including of those tenders who fail to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific tender. The decision of the NBT in this regard is final and binding. Successful Tenderer will be informed of the acceptance of his tender. Necessary instructions regarding the amount and time provided for Security Deposit, if any will be communicated.

15. Performance Security

The bidder would have to submit the Performance Security to the value of **3% of contract value as (refundable)** in the form of DD or Bankers Cheque to NBT within 10 days from the day of issue of work order. The earnest money of Rs.1.00 Lakh (One Lakh only) shall be adjusted against the Performance Guarantee to be submitted by the successful bidder. The Performance Guarantee could be forfeited by the NBT in the event of any breach or negligence or non-observance of any condition of contract or in case the supply of manpower is delayed beyond the period stipulated by NBT or frequent absence from duty/misconduct on part of manpower supplied by the agency.

16. Duration of Contract

The contract which is initially for a period of 1 year can be extended further if the agency agrees to provide the services on the same terms & conditions provided the services provided by them are satisfactory. **NBT reserves the right to pre-maturely terminate the agreement without assigning any reason by giving one month notice before the expiry of the contract period.**

17. Force Majeure

Neither party shall be in default if a failure to perform any obligation hereunder is caused solely by supervening conditions beyond that party's reasonable control, including acts of God, civil commotion, strikes, acts of terrorism, Labour disputes and government or public authority's demands or requirements.

18. Insolvency etc.

In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other order under the Insolvency Act made against them or in the case of a company passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified the NBT shall have the power to terminate the contract without previous notice.

19. Breach of terms and conditions

In case of breach of any of terms and conditions mentioned above, the Competent authority will have the right to cancel the work order without assigning any reason therefore and nothing will be payable by NBT in that event and the security deposit shall also stand forfeited.

20. Subletting of work

The firm shall not assign or sublet the work or any part of it to any other person or party.

21. Arbitration

If any difference arises concerning this Agreement, its interpretation on the payment to be made there under, the same shall be settled by mutual consultations and negotiations. If attempts for conciliation do not yield any results within a period of 30days, either of the parties may make a request to the other party for submission of the dispute for decision by an arbitral tribunal containing Sole Arbitrator to be appointed by the Principal Secretary,

Department of Legal Affairs. Such request shall be accompanied with a panel of names of three persons to act as the sole arbitrator. In case of such arbitrator refusing unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The arbitration proceedings shall take place at New Delhi and shall be conducted in English. The provisions of Arbitration and Conciliation Act, 1990 and the rules framed there under and in force shall be applicable to such proceedings.

22. Legal jurisdiction

The agreement shall be deemed to have been concluded in the National Capital Territory of Delhi and all obligations hereunder shall be deemed to be located at the NCT of Delhi and the Court within NCT of Delhi will have jurisdiction to the exclusion of all other Courts.

23. Validity of tender

The tender is valid for a period of 90 days.

TERMS AND CONDITIONS SPECIFIC TO THE CONTRACT

1. The security personnel provided shall be the employees of the Contractor and all statutory liabilities will be paid by the contractor such as ESI, PF, Workmen's Compensation Act, etc. The list of staff going to be deployed shall be made available to the NBT and if any change is required on part of the NBT fresh list of staff shall be made available by the agency after each and every change. The agency to employ adult and skilled/trained Security personnel only.
2. The contractor shall abide by and comply with all the relevant laws and statutory requirements covered under Labour Act, Minimum Wages and (Contract Labour (Regulation & Abolition Act 1970), EPF etc. with regard to the Security personnel engaged by him for works. It will be the responsibility of the contractor to provide details of manpower deployed by him, in the NBT.
3. As far as EPF is concerned, it shall be the duty of the Contractor to get PF code number allotted by Regional Provident Fund Commissioner (RPFC) against which the PF subscription, deducted from the payment of the personnel engaged and equal employer's amount of contribution should be deposited with the respective PF authorities within 7 days of close of every month. Giving particular proof of deposits of EPF of the employees engaged for NBT works, is required to be submitted to NBT. In any eventuality, if the contractor failed to remit employee/employer's contribution towards PF subscription etc. within the stipulated time NBT is entitled to recover the equal amount from any money due or accrue to the Contractor under this agreement or any other contract with RPFC, with an advice to RPFC, duly furnishing particulars of personnel engaged for NBT.
4. **The antecedents of security staff deployed shall be got verified by the contractor from local police authority and an undertaking in this regard to be submitted to the NBT and NBT shall ensure that the contractor complies with the provisions.**
5. **It is mandatory for the Service Provider to issue monthly salary slip to every Security personnel disclosing gross payment, deduction of EPF/ESIC etc. and net Payment.**
6. The agency will keep record and issue gate pass to all visitors. The Contractor will maintain a register on which day to day deployment of personnel will be entered. This will be countersigned by the authorized official of NBT. They will have to register their attendance on the bio-metric machine installed at the reception both on entry and exit. While raising the bill, the deployment particulars of the personnel engaged during each month, shift wise, should be shown. The Contractor has to give an undertaking (on the format), duly countersigned by the concerned official of NBT, regarding payment of wages as per rules and laws in force, before receiving the 2nd payment onwards. All the persons deployed will be required to provide their Aadhar numbers for identification.
7. All liabilities arising out of accident or death while on duty shall be solely borne by the contractor.
8. Adequate supervision will be provided to ensure correct performance of the said security services in accordance with the prevailing assignment instructions agreed upon between the two parties. In order to exercise effective control & supervision over the staff of the Contractor deployed, the supervisory staff will move in their areas of responsibility. The mobile no. of the Supervisor along with all deployed staff shall be made available to the Trust.

9. All necessary reports and other information will be supplied immediately as required and regular meetings will be held with NBT.
10. Contractor and his staff shall take proper and reasonable precautions to preserve from loss, destruction, waste or misuse of the areas of responsibility given to them by the NBT and shall not knowingly lend to any person or company any of the effects of the NBT under its control.
11. The security staff shall not accept any gratitude or reward in any shape.
12. **The contractor shall have his own Establishment/ set up/ mechanism/ Training institute to provide training aids or should have tied up with a training institute, with 2-3 Ex- Servicemen/Ex-Para Military Forces/Ex-Police for training purpose at his own cost to ensure correct and satisfactory performance of his liabilities and responsibilities under the contract.**
13. Under the terms of their employment agreement with the Contractor the Security staff shall not do any professional or other work for reward or otherwise either directly or indirectly, except for and on behalf of the Contractor.
14. That in the event of any loss occasioned to NBT, as a result of any lapse on the part of the contractor which will be established after an enquiry conducted by the NBT, the said loss can be claimed from the contractor up to the value of the loss. The decision of the Head of the NBT will be final and binding on the agency.
15. The contractor shall do and perform all such Security services, acts, matters and things connected with the administration, superintendence and conduct of the arrangements as per the direction enumerated herein and in accordance with such directions, which the NBT may issue from time to time and which have been mutually agreed upon between the two parties.
16. **The NBT shall have the right, within reason, to have any person removed that is considered to be undesirable or otherwise and similarly Contractor reserves the right to change the staff with prior intimation to the NBT.**
17. The contractor shall be responsible to maintain all property and equipment of the NBT entrusted to it. Trained security guards in field of security surveillance will also look after the CCTV system installed in the building.
18. The contractor will not be held responsible for the damages/sabotage caused to the property of the NBT due to the riots/mobs attack/armed dacoit activities or any other event of force majeure.
19. The contractor will deploy supervisors (Skilled) as per the need given by the NBT. The supervisor shall be required to work as per the instructions of NBT.
20. **The personnel engaged by the contractor shall be dressed in neat and clean uniform (including proper name badges, ID Cards etc. and regarding uniform prior approval of NBT to be taken) failing which invites a penalty of Rs.500/- each occasions and habitual offenders in this regard shall be removed from the NBT. The penalty on this account shall be deducted from the Contractor's bills. Notice to be issued to Contractor for this. Among the deputed security personnel 03 Supervisors shall be provided in civil uniform i.e. Safari-suit, Blazer-pant etc.**
21. The personnel engaged have to be extremely courteous with very pleasant mannerism in dealing with the Staff/Patients/Attendants and should project an image of utmost discipline. NBT shall have right to have any person moved in case of staff complaints or as decided by representative of NBT if the person is not performing the job

satisfactorily or otherwise. The contractor shall have to arrange the suitable replacement in all such cases immediately. At least one lady Security Guard to be provided during office time in a day.

22. The eight hours shift generally will be from 06:00 hrs. to 14:00 hrs., 14:00 hrs. to 22:00 hrs. and 22:00 hrs. to 06:00 hrs. But the timings of the shift are changeable and shall be fixed by NBT from time to time depending upon the requirements.
23. **The personnel will have to report to NBT's office at least 15 minutes in advance of the commencement of the shift for collecting necessary documents/ instructions, and to complete all other required formalities as approved by NBT.**
24. The contractor shall abide by and comply with all the relevant laws and statutory requirements covered under various laws such as Labour Act, Minimum Wages Act, Contract Labour (Regulation and abolition) Act, EPF, ESI and various other Acts as applicable from time to time with regard to the personnel engaged by the contractor for NBT.
25. **The service provider shall make payment to all concerned on or before 7th of every month. The service provider shall submit the bill in respect of a particular month in the first week of the following month.**
26. **The service provider should be in position to bear the expenses of salary of security personnel for at least two month in case of payment not processed/ released by NBT due to unavoidable circumstances.**
27. **Payment to the service provider would be strictly on satisfactory certification by the officer concerned.**
28. **Any payment i.e. salary, advances etc. to the Security Personnel shall be through account payee cheque, online mode only. Cash payment to any Security Personnel is not allowed.**
29. **Director, NBT has right to cancel Tender/ Contract at any time without assigning any reason.**
30. Any damage or loss caused by contractor's persons to NBT in whatever form would be recovered from the contractor.
31. NBT will give basic training/familiarization of the Security and door keeping services required to be done by the personnel to be deployed by the contractor under the contract for 2 to 3 days and this period will not be counted as shift manned by contractor's personnel for the purpose of payment under the contract.
32. :-
 - a. In case any of contractor's personnel(s) deployed under the contract is (are) absent, a penalty of Rs.1,000/- each of number of guards/supervisors absent on that particular day shall be levied by the NBT and the same shall be deducted from the contractor's bills.
 - b. In case any of contractor's personnel deployed under the contract fails to report in time and contractor is unable to provide suitable substitute in time for the same it will be treated as absence and penalty as mentioned in point 27(a) shall be levied.

- c. In case any public complaint is received attributable to misconduct/misbehavior of contractor's personnel, a penalty of Rs.500/- for each such incident shall be levied and the same shall be deducted from contractor's bill. Further the concerned contractor's personnel shall be removed from the NBT system immediately.
- d. In case the contractor fails to commence/execute the work as stipulated in the agreement or unsatisfactory performance or does not meet the statutory requirements of the contract, NBT reserves the right to impose the penalty as detailed below:-
- i) Rs.50,000/- per week, upto four weeks delays.
 - ii) After four weeks delay Principal Employer reserves the right to cancel the contract and withhold the agreement and get this job carried out preferably from other contractor(s) registered with DGR and then from open market or with other agencies if DGR registered agencies is not in a position to provide such Contractor(s). The difference if any will be recovered from the defaulter contractor and also shall be black listed for a period of 4 years from participating in such type of tender and his earnest money/security deposit could also be forfeited, if so warranted.
33. The contractor shall ensure that his personnel shall not at any time, without the consent of the NBT in writing, divulge or make known any trust affairs/accounts matter or transaction undertaken or handled by the NBT. This clause does not apply to the information, which becomes public knowledge.
34. Any liability arising out of any litigation (including those in consumer courts) due to any act of contractor's personnel shall be directly borne by the contractor including all expenses/fines. The concerned contractor's personnel shall attend the court as and when required.
35. **The contractor shall deploy his personnel only after obtaining NBT approval duly submitting curriculum vitae (CV) of these personnel, NBT shall be informed at least one week in advance and contractor shall be required to obtain the NBT's approval for all such changes along with their CVs.**
36. **Force Majeure**
- If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge his obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed to if any or seven days, whichever is more, either party may at its option terminate the contract.
37. The contractor shall have his own Establishment/Setup/Mechanism, etc. at his own cost to ensure correct and satisfactory performance of his liabilities and responsibilities under the contract.
38. "NOTICE TO PROCEED" means the notice issued by NBT to the contractor communicating the date on which the work/services under the contract are to be commenced.

39. If the contractor is a joint venture/consortium/group/partnership of two or more persons, all such persons shall be jointly and severally liable to NBT for the fulfillment of the terms of the contract. Such persons shall designate one of them to act as leader with authority to sign. The joint venture/consortium/group/partnership shall not be altered without the approval of the NBT.
40. The contract period is One year from the date of the commencement (as mentioned in Notice to Proceed). On satisfactory performance and mutual consent job can be extended for two more years on annual basis.
41. During the course of contract, if any contractor's personnel are found to be indulging in any corrupt practices causing any loss of revenue to the NBT shall be entitled to terminate the contract forthwith duly forfeiting the contractor's Performance Guarantee.
42. In the event of default being made in the payment of any money in respect of wages of any person deployed by the contractor for carrying out of this contract and if a claim therefore is filed in the office of the Labour Authorities and proof thereof is furnished to the satisfaction of the Labour Authorities, the NBT may, failing payment of the said money by the contractor, make payment of such claim on behalf of the contractor to the said Labour Authorities and any sums so paid shall be recoverable by the NBT from the contractor.
43. If any money shall, as the result of any instructions from the Labour authorities or claim or application made under any of the Labour laws, or Regulations, be directed to be paid by the NBT, such money shall be deemed to be payable by the contractor to the NBT within seven days. NBT shall be entitled to recover the amount from the contractor by deduction from money due to the contractor or from the Performance Security.
44. The contractor shall not engage any such sub-contractor or transfer the contract to any other person in any manner.
45. **The contractor shall indemnify and hold NBT harmless from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the contractor. A separate indemnity bond on Rs.100/- judiciary stamp certification from Notary has to be provided.**
46. The bidder should be registered with the concerned authorities of Labour under Contract Labour (R&A) Act 1970 and Delhi Works Contract Act (wherever applicable).
47. **The contracting agency shall not employ any person below the age of 18 yrs. and above the age of 55 yrs. Manpower so engaged shall be trained for providing security services and firefighting services before joining. In addition NBT may also arrange training in batches from Civil Defence and Fire Services for deployed manpower. During this training, contractor shall have to arrange for substitute for the staff undergoing training.**
48. **The contracting agency shall employ at least 33% manpower from the category of Ex-Servicemen not above the age of 55 years. The contractor shall provide proof of Ex-Servicemen and NBT shall get it verified on its own. Security staff other than ex-servicemen shall be minimum 10th pass and training minimum of five days duration for providing security and fire fighting services.**
49. Each and every security guard of the agency must be verified by Police.

50. **The Security Guards and Supervisors are prohibited to smoke/ drink on duty. Any security guard or supervisor found smoky in non-smoky area will impose a penalty of Rs.5,000/- for smoking and Rs.10,000/- for drinking. However the chain-smoker may smoke in the notified smoke area.**
51. The contractor shall get guards and supervisors screened for visual, hearing, gross physical defects and contagious diseases and will provide a certificate to this effect for each personnel deployed. NBT will be at liberty to get anybody re-examined in case of any suspicion. Only physically fit personnel shall be deployed for duty.
52. Security staff engaged by the contractor shall not take part in any staff union and association activities.
53. The contractor shall bear all the expenses incurred on the following items i.e. Provision of torches and cells, lathis/ballams and other implements to security staff, stationery for writing duty charts and registers at security check points and records keeping as per requirements.
54. **Agency will provide walkie-talkie to each supervisor and to 20 % of security guards to ensure effective timely communication between them.**
55. NBT shall not be responsible for providing residential accommodation to any of the employee of the contractor.
56. NBT shall not be under any obligation for providing employment to any of the workers of the contractor after the expiry of the contract. NBT does not recognize any employee employer relationship with any of the workers of the contractor.
57. If as a result of post payment audit any overpayment is detected in respect of any work done by the agency or alleged to have done by the agency under the tender, it shall be recovered by the NBT from the agency.
58. The contractor shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over whenever required by NBT.
59. The contractor will have to deposit the proof of depositing employee's contribution towards PF/ESI etc. of each employee in every month. Failing which the bill of the succeeding month will not be processed.
60. The contractor shall disburse the wages to its staff deployed in NBT every month through ECS or by Cheque and information to this effect shall be made to representative of NBT.
61. The contractor should have round the clock control room service in Delhi along with quick response teams to deal with emergent situations.
62. **No Registration fee/Fee/ Commission from any person shall be charged by the contractor for offering job in NBT, India. All these registration fee/Fee/ Commission shall be inclusive in the Service Charges to be offered by the Contractor in the Financial Bid.**
63. **If the Contractor found to irregularities of the above points, shall be liable for legal action including blacklisting.**

64. OBLIGATION OF THE CONTRACTOR:

The contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Employer fully indemnified against liability of tax, interest, penalty etc. of the contractor in respect thereof, which may arise.

65. Dispute Resolution

- a) Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorities' representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to a sole Arbitrator appointed by the Principal Secretary, Department of Legal Affairs, Government of NCT of Delhi.
- b) The award of the sole Arbitrator shall be final and binding on all the parties. The arbitration proceeding's shall be governed by Indian Arbitration and Conciliation Act 1996 as amended from time to time.
- c) The cost of Arbitration shall be borne by the respective parties in equal proportions. During the pendency of the arbitration proceeding and currency of contract, neither party shall be entitled to suspend the work/service to which the dispute relates on account of the arbitration and payment to the contractor shall continue to be made in terms of the contract. Arbitration proceedings will be held at Delhi/New Delhi only.

66. JURISDICTION OF COURT

The courts at Delhi/New Delhi shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

- 67. **MSME Act:** All the provisions of the MSME Act shall be applied for this tender.

Essential Technical Parameters for technical examination of Bids

Sl. No.	Item	Points																
1.	DD for Tender Fee of Rs.1,180/-	Essential																
2.	DD for Earnest Money Deposit (EMD) of Rs.1,00,000/-	Essential																
3.	The firm should be registered with DGR (Directorate General of Resettlement) or Delhi PSARA (Private Security Agencies Regulation Act) and have existence of at least 3 years.	Essential																
4.	Income Tax Returns, Form 26 AS, Audit report & Audited Balance Sheet and Profit & Loss A/c with annexure for last three financial years 2017-18, 2018-19 & 2019-20.	Essential																
5.	Attested copy of Registration of Private Security Agency	Essential																
6.	Attested copy of EPF registration	Essential																
7.	Attested copy of ESI registration	Essential																
8.	Attested copy of GST Registration & for the Financial year 2020-21	Essential																
9.	Attested copy of PAN Card	Essential																
10.	Proof of being run by an Ex-Serviceman/Ex-Paramilitary man (as applicable) in case of Registration with DGR.	-																
11.	The firm has to provide the Company profile such as partnership deed/ Memorandum & article of Association of the company.	Essential																
12.	Specimen & Signature, Name, Address, Contact No., designation/capacity of the person signing the tender document on plain paper.	Essential																
13.	The firm should have the experience of working with the Central/State Government/PSUs/Autonomous Organization of the Central/State Government for 3 financial years as follows:- <table border="1" data-bbox="288 1070 1310 1279"> <thead> <tr> <th>Service Providing in F.Y.</th> <th>No. of Contracts</th> <th>No. of Security Personnel provided</th> <th>Name of Organizations</th> </tr> </thead> <tbody> <tr> <td>2018-19</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2019-20</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2020-21</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> (Documentary proof to be enclosed)	Service Providing in F.Y.	No. of Contracts	No. of Security Personnel provided	Name of Organizations	2018-19				2019-20				2020-21				Essential
Service Providing in F.Y.	No. of Contracts	No. of Security Personnel provided	Name of Organizations															
2018-19																		
2019-20																		
2020-21																		
14.	The contractor shall have his own Establishment/set up/mechanism/Training institute to provide training aids or should have tied up with a training institute, with 2-3 Ex-Servicemen/Ex-Para Military Forces/Ex-Police for training purpose at his own cost to ensure correct and satisfactory performance of his liabilities and responsibilities under the contract. (Documentary proof to be enclosed)	Essential																
15.	Audited copies of last three financial years Accounts (Balance Sheet, Profit & Loss etc.) showing minimum average turnover of more than Rs. 5.00 Crore in last three financial years i.e. 2017-18, 2018-19 & 2019-20.	Essential																
16.	Certificates regarding minimum 25 employees work contract for consecutive last three financial years i.e. 2018-19, 2019-20 and 2020-21 in which one contract should be more than 50 employees (Supported by some documentary proof in shape of certificate/work order from such an agency to be enclosed).	Essential																
17.	An undertaking by the firm on their letterhead to provide 1/3 rd of total requirement of security personnel to be provided from Ex-serviceman.	Essential																
18.	Affidavit on Rs.100/- Stamp Paper to the effect that the Firm/ Company has not blacklisted/ debarred by any Government Department nor has it any civil or criminal case pending against any court of law in the country.(Affidavit to be submitted physically in original).	Essential																
19.	Acceptance letter for tender terms and conditions. (To be given on Firm/Company Letter Head).	Essential																
20.	The firm should be ISO certified. (Please enclose self attested Copy of ISO Certificate).	Essential																

SCOPE OF WORK OF THE CONTRACTOR

The contractor shall ensure protection of the personnel & property of the NBT, prevent trespass in the assigned area with/without arms, perform watch and ward functions including night patrol on the various points and to prevent the entry of stray dogs and cattle and anti-social elements, unauthorized persons and vehicle into the campus of the NBT building.

DUTIES AND RESPONSIBILITY OF SECURITY STAFF:

1. The Security Supervisor will be responsible for overall security arrangement of the concerned NBT covered in the contract.
2. Security Supervisor will ensure that all the instructions of the administration are strictly followed and there is no lapse of any kind.
3. No outsiders are allowed to enter in the building without proper Gate Pass issued by the Authorized Officer of the concerned NBT.
4. No items are allowed to be taken out without proper Gate Passes issued by the competent officers as laid down in the contract or authorized by the employer for in-out movement of stores. The specimen signatures and telephone numbers of the above stated officers will be available with the Security personnel.
5. The officers and staff of the NBT will keep the Identity cards with them got checking and allowing entry by the security personnel.
6. Deployment of Guards/Security Supervisors will be as per the instructions of the authorities of the NBT and the same will be monitored personally by the concerned authorities from time to time and will be responsible for its optimum utilization.
7. Security personnel deployed in the premises on holidays and Sundays will be assessed as per actual requirement and the number of personnel will be suitably reduced.
8. The Security Supervisor/Guard will also take round of all the important and sensitive points of the premises as specified by the NBT.
9. Security personnel shall also ensure door keeping duties.
10. The Guards on duty will also take care of vehicles, bus, car, scooters/motor cycles/bicycles parked in the parking sites located within the premises of the NBT.
11. Entry of the street-dogs and stray cattle into the premises is to be prevented. It should be at once driven out.
12. The Guards on patrol duty should take care of all the water taps, valves, water hydrants, etc. installed in the open all over the premises.
13. It should be ensured that flower plants, trees and grassy lawns are not damaged either by the staff or by the outsiders or by stray cattles.

14. The Security Guards/Supervisors should be trained to extinguish fire with the help of fire extinguishing cylinders and other firefighting material available on the spot. They will also help the firefighting staff in extinguishing the fire or in any other natural calamities.
15. In emergent situations, security staff/supervisor deployed shall also participate as per their role defined in the disaster plan, if any, of the NBT. Guards/Supervisors should be sensitized for their role in such situations.
16. The Security Supervisor/Guards are required to display polite/respected behavior, especially towards female staff, female visitors, Children, Sr. Citizen, disabled.
17. The Security Guard on duty shall not leave the premises until his reliever reports for duty.
18. Any other provisions as advised by the NBT may be incorporated in the agreement. The same shall also be binding on the contractor.
19. The security staff will ensure inspection of all visitors vehicle with vehicle inspection mirror.
20. Security guards will ensure no visitor be enter in the Campus of NBT with harmful objects/gun/pistol/explosive.

PROVIDING WORKFORCE:

The bidder has to provide workforce in sufficient numbers to maintain the buildings as required and of quality to ensure workmanship of the degree specified in the job order and to the satisfaction of the Officer-In-Charge. The cost of vehicle inspection mirror, metal detector etc. will be borne by the security agency.

The bidder shall, however, survey the area and make assessment of the manpower requirement on their end. The bidder must employ adult and skilled labour only. Employment of child labour will lead to the termination of the contract. The successful bidder shall engage only such workers whose antecedents have been thoroughly verified, including character and police verification and other formalities. In order to maintain quality services and minimize operational problems, the bidder must rotate the staff once in six months with prior written intimation to NBT.

The bidder shall ensure that all the workforce deployed wear uniform while on duty.

The agency should be willing to provide additional security guards on certain contingencies on payment of proportionate wages. NBT may also increase the number of security guards required depending upon future requirement.



राष्ट्रीय पुस्तक न्यास, भारत
शिक्षा मंत्रालय, भारत सरकार
NATIONAL BOOK TRUST, INDIA
Ministry of Education, Government of India

Nehru Bhawan, 5 Institutional Area, Phase-II,
Vasant Kunj, New Delhi – 110 070
Phone: +91 11 2670 7700/756/873/868
Email: office.nbt@nic.in, Web: www.nbtindia.gov.in

TENDER APPLICATION FORM

From

To
The Director,
National Book Trust, India
New Delhi – 110 070

Tender No.

Dated:

Sub.: **Submission of Tender for providing Security Services for NBT premises in Vasant Kunj, New Delhi**

Dear Sir,

With reference to your above-mentioned notice inviting tenders, I/We hereby offer to provide required services to National Book Trust. I/We shall execute the work truly and faithfully as set forth in the attached terms and conditions. I/We shall be responsible for all complaints as regards the quality of service and in case of any dispute; the decision of the Director National Book Trust shall be final and binding on me/us.

A Demand Draft No. _____ Dated _____ drawn on _____ intended for the prescribed amount in favour of National Book Trust, India payable at New Delhi is enclosed as earnest money as desired. I fully understand that in the event of my/our tender being accepted, you shall adjust this earnest money in security deposit payable by me/us for the faithful and satisfactory execution of the contract.

My/our PAN No _____ and GST No _____ .

I/WE shall have no claim to the refund of earnest money/Security prescribed against this tender in the event of my/our noncompliance of the contract, provided such contract is implemented within the period of validity of my/our tender.

I/We further understand that my/our earnest money shall stand forfeited in case of unsatisfactory services/violation of any term/terms or if I/We withdraw my/our tender at any stage during the period of validity.

(Initial of Tenderer with Rubber Stamp)

My/our tender shall remain valid for a period of 90 days from the last date prescribed for submission of the tender against the above-mentioned notice. My/Our tender along with terms and conditions with relevant columns and appendix duly filled in under my/our attestation and with each page of the tender paper including the enclosed terms and conditions signed by me/us (in the capacity of sole owner/general or special attorney attached) is submitted for your favorable consideration.

I/We have read the enclosed terms and conditions carefully and have signed the same in token of our absolute and unconditional acceptance.

Thanking you,

Yours faithfully,

Name_____

Signatures with stamp_____

& Full Address_____

Place_____

Date_____



राष्ट्रीय पुस्तक न्यास, भारत
शिक्षा मंत्रालय, भारत सरकार
NATIONAL BOOK TRUST, INDIA
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Phone: +91 11 2670 7700/756/873/868
Email: office.nbt@nic.in, Web: www.nbtindia.gov.in

SECURITY SERVICES - TECHNICAL BID

1. THE FIRM:-
 - a. Name _____
 - b. Regd. Address _____
 - c. Address of Office at Delhi/NCR _____
 - d. Contact Person's
 - i) Name & Design. _____
 - ii) Address _____
 - iii) Tel No. Land line _____ Mobile _____
 - iv) Email ID _____
2. Type of Firm : Private Ltd./Public Ltd./ Cooperative/ NGO/PSU
(Please tick and enclose copy of Memorandum/ Articles of Association/ Certificate of Incorporation)
_____ enclosed. (Pl. specify)
3. PAN No.: _____ (Please enclose photocopy)
4. GST. No.: _____ (Please enclose photocopy)
5. Self-attested copies of GST return for the financial year 2020-21 should be enclosed.
6. EPF Registration No.: _____ (Please enclose photocopy)
7. ESI Registration No.: _____ (Please enclose photocopy)
8. Copy of Licence No. _____
9. Copy of Registration under Contract Labour/Delhi Contract Act.
10. Copy of Income Tax Return for last three financial years 2017-18, 2018-19 & 2019-20.
11. Average Turnover for the last 3 financial years: (Should be more than Rs. 5.00 Crore)

2017-18 _____

(Signature of Tenderer with Rubber Stamp)25

2018-19 _____
2019-20 _____

(Please enclose copies of ITR/Audited Balance Sheet and P&L A/c /etc.)

12. The firm should have 3 years experience of working with the Central/State Government/PSU/Autonomous Organization of the Central/State Government. (Documentary proof to be enclosed e.g. work order, corresponding satisfactory job completion certificates from clients specifying value and period of work order to be enclosed)
13. Earnest money details: DD No _____ dated _____
Amount Rs.1,00,000/- Drawn On _____
14. Tender Fee details: DD No _____ dated _____ Amount
Rs.1,180/- Drawn On _____
15. Certificates regarding minimum 25 employees work contract for consecutive last three financial years i.e. 2018-19, 2019-20 and 2020-21 in which one contract should be more than 50 employees (Supported by some documentary proof in shape of certificate/ work order from such an agency to be enclosed).
16. **An undertaking by the firm on their letterhead to provide 1/3rd of total requirement of security personnel to be provided from Ex-serviceman.**
17. Affidavit on Rs.100/- Stamp Paper to the effect that the Firm/ Company has not blacklisted/ debarred by any Government Department nor has it any civil or criminal case pending against any court of law in the country. **(Affidavit to be submitted physically in original).**
18. Acceptance letter for tender terms and conditions. **(To be given on Firm/Company Letter Head).**
19. The firm should be ISO certified. **(Please enclose self attested Copy of ISO Certificate).**
20. Specimen Signature, Name, Address, Contact No., designation/capacity of the person signing the Tender document on letterhead of the Firm.

Signatures of authorized signatory

Name _____

Designation _____

Seal:

(Signature of Tenderer with Rubber Stamp)26

LIST OF MANPOWER PROPOSED TO BE DEPLOYED FOR SECURITY SERVICES

Sl. No.	Category	No. of manpower
1.	Security Guard (Semi-Skilled) including one female security guard	21
2.	Security Supervisor (Skilled)	03
3.	Fire Fighter (Skilled)	03

Note: NBT reserves the right to increase or decrease (up to NIL for any specific job) the above Security staff strength.

We undertake that security personnel would be deployed at NBT for 24 hrs. for all working days.

We undertake that the minimum wages as may be prescribed by local Government from time to time will be paid to the manpower deployed. The bidder also undertakes that all statutory requirements e.g. EPF, ESI etc. will be met by the bidder and the required documents will be submitted to NBT on demand.

The terms and conditions contained in the Tender document are acceptable to us.

Signatures of authorized person

Name_____

Designation_____

Seal



राष्ट्रीय पुस्तक न्यास, भारत
शिक्षा मंत्रालय, भारत सरकार
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Email: office.nbt@nic.in, Web: www.nbtindia.gov.in

PRICE BID FOR SECURITY SERVICES FOR ITS OFFICE PREMISES

PROFORMA

Sl. No.	Name of the Post	No. of manpower required	Minimum Wages (as per Minimum Wages Act) Per Month in Rs.	Service Charge inclusive of cost of Fidelity Bond, Indemnity Bond, Cost of Uniforms etc.-----%
1.	Security Guard (Semi-Skilled)	21		
2.	Security Supervisor (Skilled)	03		
3.	Fire Fighter (Skilled)	03		

Note:-

1. NBT reserves the right to increase or decrease the above Security staff strength.
2. Rate to be quoted in % as well as in amount wherein applicable.
3. Other terms & condition, if any, should also be specified.
4. **Minimum wages: Subject to revision as notified by the Government from time to time.**
5. EPF, ESIC, GST & TDS will be paid as par applicable rates.
6. **Minimum wages of respective states or Delhi Govt. rate whichever is higher will be applicable. Statutory payment for compliance of Labour Laws in force like Bonus etc. will be payable by the NBT.**
7. A copy of challen deposit of EPF and ESI of previous month alongwith copy of salary disbursement register & leave record in prescribed format should be submitted while issuing the current bill.
8. Any loss to the property of NBT by negligence & theft, by the employee of the contractor, will be recouped by the contractor in full.
9. HSN Code: 998513 & GST Rate: 18%

Enclosures:

- a. Provident Fund No.
- b. ESI No.
- c. Registration No.
- d. PAN Card
- e. GST No.
- f. Copy of the latest order of the State Govt. showing minimum wages of the concerned state i.e. Govt. of NCT of Delhi.
- g. Documentary evidence of the Tenderer being a registered and approved government contractor and of his having done work of similar nature.

I/We undertake to abide and be bound by the terms and conditions of the tender/contract.

Date:_____

Place:_____

**Sign of the Tenderer
with Official seal
Tel. No.**